

WARRANTY

Omnitub Ltd guarantees that all of our Omnitub® bath tubs are fit for purpose and that its design and manufacturing process conforms to all relevant legislation ensuring that the products sent to the recipient is free of any defects in relation to both materials and workmanship.

Whilst all of our Omnitub® bath tubs are manufactured from reinforced fibreglass, all manufactured products carry a 30-year manufacturers guarantee against structural failure, loss of rigidity, leakage, and surface breakdown.

It is important to note that prior to any product being dispatched from any affiliated address in relation to Omnitub Ltd, all products undergo our companies standard Quality Assurance procedure to ensure that the item(s) are fit for purpose and free of any defects.

In the unlikely event of any faults occurring on your Omnitub® bath tub or other manufactured product sold by Omnitub Ltd, our organisation will carry out the following process:

- Obtain and compile all digital imagery in relation to the order in question
- Analyse all digital imagery in-house by our Quality Assurance team

If the Omnitub® manufactured products are found to have been damaged prior to the order being dispatched, then our organisation will carry out the following:

- Exchange the faulty product for a new product of the same specification
- Repair and refurbish faults which are deemed as minor at Omnitub Ltd's own expense

Omnitub Ltd will not accept any liability for any consequential loss caused by the inconvenience.

OUR WARRANTY DOES NOT COVER THE FOLLOWING

- Omnitub Ltd will not cover any damage caused by misuse, poor maintenance or lack of care.
- Omnitub Ltd will not cover any damage caused by exposure to abrasive materials and equipment, harmful cleaning materials and chemicals, and exposure to naked flames.
- Omnitub Ltd will not cover any form of normal wear and tear.
- Omnitub Ltd will not cover damage caused by improper installation.
- Omnitub Ltd will not cover any damage caused by failure of waterproof sealing any hole drilled into the Omnitub® bath tub where the drilling has occurred at any of our affiliated locations.
- Omnitub Ltd will not cover any alterations to any Omnitub® bath tub or manufactured product.

PLEASE NOTE* All judgements by an authorised body of Omnitub Ltd are final.